

# FAQ

## Bookings

- Please enquire about your preferred kits and dates. We can then advise of availability and provide you with an Online Event Kit Hire form for you to complete to reserve those dates.
- Once we have received your completed Event Kit Hire form, we are only able to hold the dates for 3 business days until payment must have been received to keep this booking.
- Payment must be received for booking to be confirmed. If no payment has been received within 3 business days of the Event Hire Kit form being completed and sent in then the hold on the dates will be removed.
- Place your order at least 10 business days prior to the requested booking date to allow time to ensure stock is in ledger and payment can be processed.
- All Collections will need to be made at least one business day prior to your hire date (with the drop off being the first business day after the hire period).
- All delivered kits will be dispatched one week prior to your hire date to allow time for this to arrive with you. We expect the Return to be sent on the following business day after your hire period.

## Delivery

- Delivery is excluded from all kit prices
- Delivery price varies depending on location and current rates
- Delivery time varies on delivery location

## Returns

- Return is to be managed by the hiree
- Kit return is expected to be sent on the next working day
- Tracking is expected to be sent once kit has been sent for return
- Kit return is expected to be delivered to 2C William Pickering Dr, Rosedale, Auckland 0632
- Any issues or existing damage with product or kit must be noted, documented and sent with returned kit.

## Kit Details

- 50300 – instax event kit Day Out - \$230 including GST
  - 2 x Mini 11 Cameras
  - 140 Shots of Mini film
- 50301 – instax event kit Birthday - \$287.50 including GST
  - 4 x Mini 11 Cameras
  - 1 x Mini Link Printer
  - 140 Shots of Mini film
- 50302 - instax event kit Sqr Wedding - \$552 including GST
  - 2 x Chalk White SQ1
  - 2 x Terracotta SQ1
  - 2 x Glacier Blue SQ1
  - 240 shots square film
- 50303 - instax event kit mini 11 Wedding - \$563.50 including GST
  - 8 x Mini11
  - 300 shots of mini film

[Enquire](#)

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## Payment

- Payment (including bond, hire costs and freight, etc) must be made to the following account to complete the booking. 06 0294 0038812 00 with reference 99992IE followed by surname (or payment by credit card).
- Bond will be returned 5-10 working days after arrival of kit returned to FFNZ.
- Late fee charges will be incurred for failure to send the kit for return within the requested next working day timeframe.

## Bond

- Day Out - \$200, Small Event - \$200, Square Wedding - \$250, Mini 11 Wedding - \$250
- **All bond amounts are exclusive of GST**
- Bond is to be paid at time of booking.
- Bookings can be made up to 12 months in advance.
- Bond must be receipted to confirm booking date.
- Bond will be returned 5 working days after arrival of kit returned to FFNZ